

<b>1 Dealer Information</b> Name: _____ Address: _____ City: _____ State: _____ Zip: _____	<b>2 Customer information</b> Name: _____ Address: _____ City: _____ State: _____ Zip: _____
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<b>3 Equipment Information</b>	
Type: _____	Manufactured By: _____
Model# _____	Unit Serial #: _____

<b>4 Engine Information</b>		
Engine Model: _____	S/O-Spec or Type: _____	Serial # _____

<b>5 In-Service Information</b>			
Date Sold / In Service: _____	Date Failed: _____	Date Repaired: _____	Hours Used: _____

<b>6 Description Of Problem &amp; cause of failure:</b>
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<b>7 Description Of Repair:</b>
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8	Part Number	Description	Qty	Net Cost	9 Prior Approval Is Required For Major Repairs Or Engine Replacement
					<b>Total Labor:</b> @Warranty Labor Rate =
					<b>Mileage</b> @ =
					<b>Travel Time</b> @ =
					<b>Other Expenses For Consideration: (Explain)</b>
					<b>Total Cost Of Repair:</b>

(Extra sheets maybe used if required) Dealer Claim Number or Reference to: _____ Service Manager: _____ Phone # _____ Date _____	Mail Or Fax to: Engine Power Inc. 1830 Executive Dr. Oconomowoc, WI 53066-0066 Phone (262) 567-8575 or 1-800-242-2289 Fax (262) 567-2556 or 1-800-897-8999 E-mail <a href="mailto:warranty@enginepower.com">This warranty request form or questions to: warranty@enginepower.com</a>
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**1. Dealer Information**

- a. Enter your complete dealer name and address.

ATTN: \_\_\_\_\_

**2. Customer Information**

- a. Enter the complete customer name and address

FAX # \_\_\_\_\_

**3. Equipment Information**

- a. **Type of equipment:** Generator, Waterpump, Compactor, etc...  
 b. **Manufactured By:** Who built the Equipment  
 c. **Model and serial Number:** Usually located on the main frame of the product.

**4. Engine model, spec-type-S/O and serial number**

- a. **Honda Engines:** Stamped on the block, usually just above the mounting base.  
 b. **Kubota Engines:** Stamped on the top of the block next to the injection pump, or the rear corner of the block.  
 c. **Ford Engines:** Identification Label is attached to the valve cover. The S/O number refers to the special options code.  
 d. **Lombardini Engines:** ID plate is mounted on an external engine cover.  
 e. **Honda Power Equipment:** Foil decal on the main frame will indicate the frame number. Model number is plainly displayed on the unit.

*NOTE: Recording all the numbers found is always the best recommendation.*

**5. In-Service Information**

- a. **Date sold / In-Service Date:** The date the unit was sold into service. (The engine Vendor For proof of may require a bill of sale or a warranty registration card in service date.)  
 b. **Date Failed:** The date that the unit failed.  
 c. **Date repaired:** The date that the repair was completed.  
 d. **Hours used:** Hours as indicated on the hour-meter (if equipped). For situations without an hour meter, an estimated total of the hours the unit has been used, is required.

**6. Description of the problem& cause of failure**

- a. Describe the problem and the failure in detail. Please be specific.

**7. Description of the repair.**

- a. Describe the basic steps done to repair the failure.

**8. Parts**

- a. List the parts used to complete the repairs (include the part number, description, and quantity)

**All failed parts (not returned to Engine Power Inc) must be retained, by the dealer, for a period of 90 days after receiving credit for possible vendor call back.**

**9. Labor, R&R, Mileage and travel time**

- a. As established By the Manufacturer. Equipment (in need of repair) will be transported to an authorized dealer at the owner's expense. Each entry in this section will be reviewed for consideration.

**Stop!**

Review steps 1-9 for accuracy and completeness

**Inaccurate or incomplete information will increase processing time and maybe returned**

**10. Reference number and signature**

- a. This number will be referenced on your credit when issued  
 b. Don't forget to sign, date and list your phone number.